



**CONDITIONS OF RENTAL:**

1. **Deposit:** A Reservation Deposit of one (1) night's rental is required at the time of booking. This deposit automatically converts to a Security Deposit upon arrival and check-in. The deposit is NOT applied toward rent, and will be refunded within seven (7) days of departure net of any costs incurred as a result of:
  - a. Damage or loss to the villa or its contents, beyond normal wear and tear.
  - b. Lost or misplaced keys or keys not returned to the owner or owner's representative at check-out.
2. **Payment Terms:** The full Rental Payment for the villa is due **one (1) month** prior to arrival. **The booking will be cancelled if the balance is not paid on time.** Payments can be made in the form of bank draft, cash or direct deposit to a designated bank account.
3. **Cancellations:** Cancellations will incur a penalty based on the table below:

Notice Period before Arrival	Penalty
More than 21 days	No penalty
Between 14 and 20 days	100% of Reservation Deposit & 50% of Rental Cost
Less than 14 days	100% of Reservation Deposit and 100% of Rental Cost

4. **Check-in** time is 2.00 pm. **Check-out** time is 11.00 am. If we would like to check into the villa earlier or check out later than these times, we must get the approval prior to arrival. We accept that a change to the check-in or check-out times may not be possible and if it is possible, we may be charged extra for this.
5. **Early Departure:** After arrival, any check-out earlier than the contracted date we understand that the remaining rent will not be refunded for the remaining contracted days.
6. In cases of **maintenance problems**, the owners will strive to have the problem repaired as soon as possible after being notified. However, no refund or rate adjustment shall be made for unforeseen failures such as the supply of electricity, water, pool filtration systems, air conditioning, television and cable service, appliances, etc.
7. **Plumbing Blockage:** The owners or representatives of the villa will not be responsible for any costs or losses as a consequence of blockages in the sewerage system due to foreign matter (namely sanitary pads or napkins or any objects/toys) flushed down the toilets during your stay at the villa.
8. We understand that **no animals are allowed** on the villa's premises at any time.
9. We will report any damage we have caused to the villa or its contents immediately to the owners or representatives of Frangipani Villa. We accept full liability for any damage we have caused to the villa or its contents and we will make immediate arrangements to pay for said damage. We accept that the damage deposit does not limit our liability for any damage we have caused.
10. We accept liability for any bills left unpaid by us on departure. We agree to have any outstanding amounts deducted from the damage deposit by Frangipani before the balance is refunded to us. This will be done within seven (7) days of our departure from the villa provided there is no breakage, damage, missing items, no additional cleaning for villas left abnormally dirty, an abnormal number of telephone calls charged to the villa phone, and any other charges incurred during our stay, outstanding.
11. **No Extra Guests** apart from those number of persons (adults and children) given in the contract shall reside at the villa or use the facilities during our stay. If unauthorized guests are found residing at the villa or using the facilities without prior consent from the owners, we will be required to vacate the villa immediately with no refund of the rental.
12. There is **no lifeguard** on duty at the villa. We accept that the use of the swimming pool is at our own risk and that there is no liability on the part of the owner of the Frangipani villa for any injury that may result.
13. We accept that the staff of the villa is not responsible for the supervision or caretaking of any children staying at the villa.
14. We accept that if we are found participating in **any illegal activity** or found in possession of any illegal substance in the villa, we will be reported to the relevant authorities and required to leave the premises immediately with no refund of the rental.
15. We understand that the villa is to be used as a Vacation home only, and that we must refrain from acts which may be considered a nuisance to guests in neighbouring villas. Absolutely no house parties or functions are allowed. If we are found to be causing excessive disturbance to guests in neighbouring villas, we will be required to vacate the villa immediately without any refund of the remaining days of rental.
16. **Limitation of Liability:** The owners or representatives of the villa will not be liable for any liabilities or costs incurred by you or other guests as a result of accident or injury at the villa. You agree to ensure the proper supervision of all guests (especially children) while in occupancy of the villa, and especially in or around the swimming pool.
17. We acknowledge responsibility for the villa during occupancy and will observe all security precautions. Guests are advised to take out all relevant insurances usually covered by a travel policy.

Signature of Renter \_\_\_\_\_

NAME: (in Block letters) \_\_\_\_\_

Driver's Permit# OR ID # (PLEASE SUBMIT A COPY WITH THE FORM)